

Allianz General Insurance Company (Malaysia) Berhad (735426-V)

21st Nov 2018

To Whom It May Concern:

Firstly to give an overview, Allianz Malaysia's first awarded project to RSTN was in 2010. This project was for Allianz Life Insurance Malaysia Berhad (ALIM). Subsequent major project with RSTN was in 2013, which was for Allianz General Insurance Malaysia Berhad (AGIC). Till today we have enjoyed a fruitful relationship with RSTN and continue to foresee a continued partnership with them in the future.

Specifically for AGIC they have helped implement our BPM project which is a major transformation and digitization of our existing processes impacting all product, processing hubs and branches nationwide. This project also involved the migration of images stored in DB2 to Filenet and integration to our core insurance system. RSTN helped make this project a success by providing the necessary technical skill, domain knowledge on general insurance taxonomy, form design and scanning automation. This project has just completed this year successfully.

I am sure the success we have had with RSTN will be replicated for whichever organization that selects them in the future.

Sincerely,



Hah V-Ma
Transformation & IT Strategy
Allianz Malaysia Berhad