

Allianz Life Insurance Malaysia Berhad (104248-X)

21st Nov 2018

To Whom It May Concern:

Firstly to give an overview, Allianz Malaysia's first awarded project to RSTN was in 2010. This project was for Allianz Life Insurance Malaysia Berhad (ALIM). Subsequent major project with RSTN was in 2013, which was for Allianz General Insurance Malaysia Berhad (AGIC). Till today we have enjoyed a fruitful relationship with RSTN and continue to foresee a continued partnership with them in the future.

Specifically for ALIM they have helped implement our BPM project which transformed and digitize our existing processes to reduce the time required to complete them. This project also involved the migration of Laserfiche to Filenet and integration to our core insurance system. RSTN helped make this project a success by providing the necessary technical skill, domain knowledge on life insurance taxonomy, form design and scanning automation.

Moving forward, as we were happy with the platform RSTN have created for us and the post sales support we have received, we continued expanding the scope by adding new channels for images to be managed by this platform and also new process flows.

I am sure the success we have had with RSTN will be replicated for whichever organization that selects them in the future.

Sincerely,



Hah V-Ma
Transformation & IT Strategy
Allianz Malaysia Berhad