



To whom it may concern,

Mar. 1, 2005

RSTN Consulting Group was engaged by Alico Taiwan to design, install, implement, train, deploy and maintain a fully-functional Enterprise Imaging and Document Management System.

Throughout the entire project, we are very impressed with RSTN's insurance domain-knowledge, unique consulting and system studies skills, superior project-management services, capable application-engineers and the list goes on.

RSTN has been a very unique partner to us because they are able to add-value by sharing a wealth of best-practices and sound advices within the insurance industry to us. At the same time, the experience is working alongside RSTN has been one of the most wonderful experience we have had and we thoroughly learnt a lot from them.

With their in-depth technical and domain expertise, they have been highly instrumental in ensuring that our corporate-wide Imaging and Document Management System goes live very smoothly.

We are always more than happy to be a strong reference for RSTN and we have no doubts at all in testifying their knowledge and professionalism.

Sincerely,

Karin Shu
ADGM
ALICO Taiwan